



A Touch of Art Ltd.

Bringing Art to everyone.

Terms & Conditions.

INTERPRETATION. In these conditions 'BUYER' means the person who accepts a quotation of the Seller for the sale of the Goods or whose order for the Goods is accepted by the Seller. 'GOODS' means the goods (including any installment of the goods or any parts for them) which the Seller is to supply in accordance with these Conditions 'SELLER' mean "A Touch of Art"

These conditions apply to any sale of goods made between the Seller and the buyer, and the Buyer is hereby given notice of the terms thereof. No variation of waiver of or addition to these conditions shall be binding unless expressly confirmed by the seller in writing.

1. The risk in the goods shall pass to the Buyer from the time of delivery.
2. Not with standing delivery and passing of risk the property in the goods shall not pass to the Buyer until the Buyer has paid to the seller the whole price thereof.
3. The Buyer agrees that prior to the payment of the whole price of the goods the Seller may at any time enter upon the Buyer's premises and remove goods therefore and that prior to such payment the Buyer shall keep the goods separate and identifiable for this purpose.
4. Any time or date named by the Seller for dispatch or delivery of goods is given and intended as an estimate only and no liability is accepted for failure to dispatch goods within a given time.
5. Goods are not sold subject to any warranty, condition or stipulation, either express or implied, nor as fit for any particular purpose. In no circumstances whatsoever shall the Seller's liability to the Buyer arising out of or in connection with the goods supplied exceed the invoice price of the particular piece(or pieces) concerned.
6. Notice of any claim arising out of or in connection with the Sale of any goods must be given in writing within 7 days from delivery, failing which all claims shall be deemed to be waived and absolutely barred.
7. The buyer shall pay all invoices within 15 days of the date of invoices.
8. All prices and quotation are subject to our final confirmation.
9. With reference to 'Back Orders', any orders under the value of £50.00 will automatically be cancelled unless asked for in advance and the Buyer will consequently be charged the carriage fee.
10. Please note that any goods purchased from "A Touch of Art Gallery" are only fully refundable if faulty or misdescribed in any way. Any other returns a 20% of the total amount will be deductible for administration. The above does not affect your consumer rights under the United Kingdom's Distance Selling Regulations 2000, you have the right to cancel the contract for the purchase of items within a period of 7 working days, beginning

with the day that you received the item.
All items are checked before postage and in the arrival to the gallery.

Returns Policy.

This Policy only applies to items bought over the phone / website or by email.
For regular oil paintings, mirrors, sculptures, If you are not completely satisfied with your order, contact us for a 'Return Authorization Number' and simply return the item (in its original packaging) within 7 days of receipt for a refund of the painting's full price.

The customer is responsible for the return shipment.
If we find that the item is not damaged, then we will apply a fee for return delivery to you.
You are still protected by Consumer Protection (Distance Selling) Regulations 2000.

Deliveries Policy.

All our deliveries are made by us if local, or by a Secure Courier Service like DHL, UPS, FedEx.
We usually only deliver any items to the registered address of the Credit or Debit Card, if you paid in that way.
All deliveries have to be signed on arrival.
Usually all deliveries are dispatched in 7 days, but please allow 14 days if you are outside England.
We also dispatch to Europe, USA, and Australia. Please allow 21 days for delivery, because of Customs.
The price that we quoted you for delivery, doesn't include any Customs fees that you will be asked to pay if posted outside Europe.

Reserve Policy.

We will reserve an item for you if you ask us to reserve it, (Painting, Sculpture, Mirror) only with a deposit of 25% minimum of the value of the item/s.

The item will be reserved for you for the period of normally 15 days only.
After the 15 days you will have to pay for the outstanding balance of the invoice.
If you need more time to pay the remaining balance, please contact us to get more time with our authorization.
If you decide to cancel or not pay the full balance when we request it to you, we will charge a 15% fee of the total value of the item/s reserved for administrative purposes.

Gift Vouchers Terms.

Gift vouchers must be redeemed at our web site www.atouchofart.co.uk or Gallery and can be used as full or part payment for Oil Paintings, Mirrors, Sculptures, Picture Framing orders.

Each gift voucher has a cash redemption value of 0.001p and is not transferable or assignable.
Any unused element cannot be balanced.

If the order exceeds the amount of the gift voucher, the balance can be paid by credit or debit card or cheque.

Gift vouchers are valid for six months from the date of issue, where permissible under applicable law.

Only one Gift Voucher can be exchanged per item. If you have more than one Voucher, then you will need to buy more than one item.

Discounts (such as 10% affiliate discounts) cannot be applied to gift voucher purchases.

A Touch of Art Gallery reserves the right to change these terms and conditions from time to time at its discretion.

Complaints Policy.

If you want to make a complaint to us, please write to:
A Touch of Art
Complaints Department
7a, Rumbolds Hill
Midhurst
West Sussex
GU29 9ND